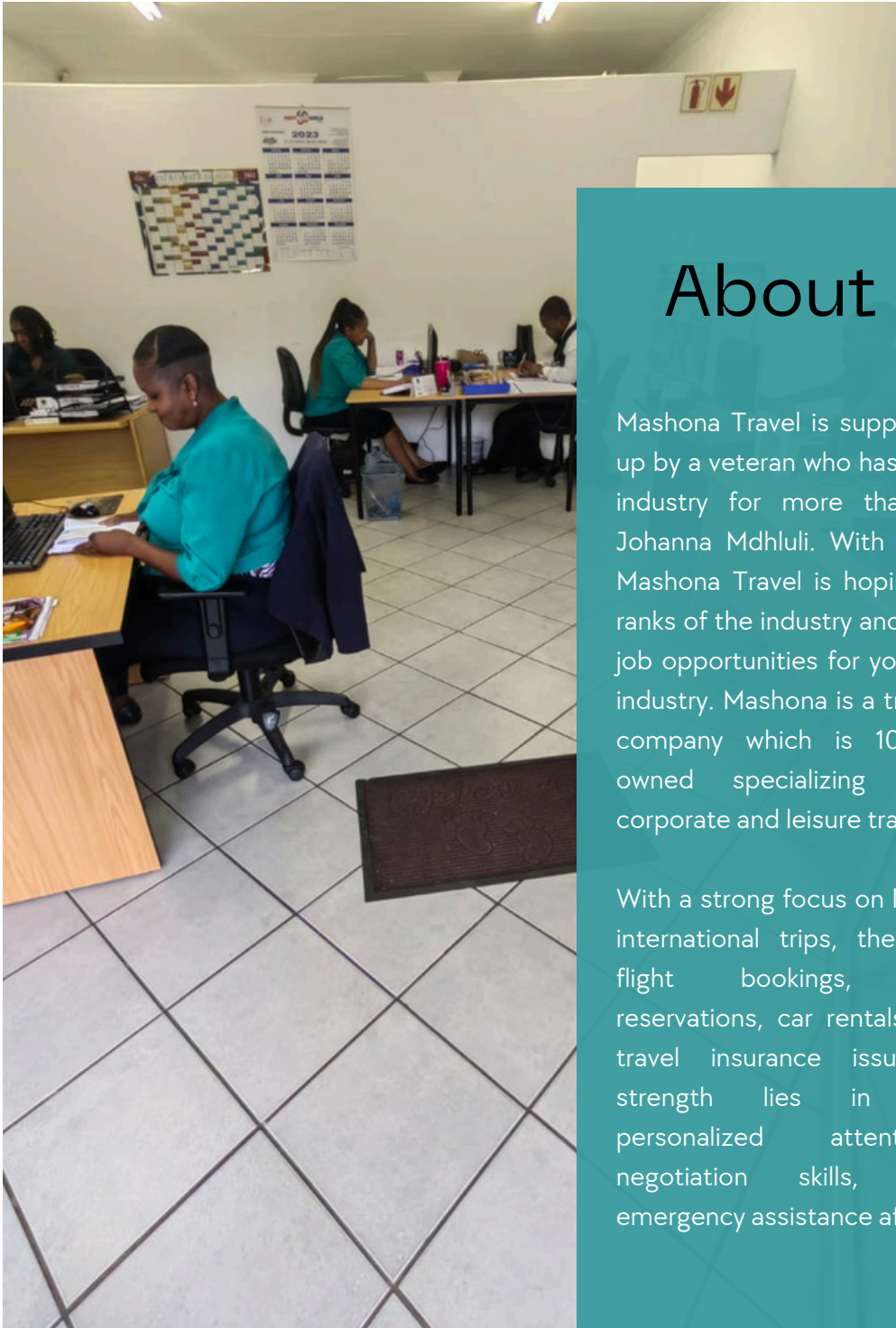




MASHONA
— TRAVEL —



Company Profile



About Us

Mashona Travel is supported and backed up by a veteran who has been in the travel industry for more than 26 years Mrs Johanna Mdhuli. With support from her Mashona Travel is hoping to grow in the ranks of the industry and be able to create job opportunities for youth in the tourism industry. Mashona is a travel management company which is 100% black youth owned specializing in government, corporate and leisure travel services.

With a strong focus on local, regional, and international trips, the company offers flight bookings, accommodation reservations, car rentals, visa assistance, travel insurance issuance, etc. Our strength lies in professionalism, personalized attention, honesty, negotiation skills, and providing emergency assistance after hours.



Vision & Mission Statement



✓ Vision

To become a leading travel management company that empowers and creates job opportunities for the youth in the tourism industry, while setting new standards of professionalism, personalized service, and excellence in government, corporate, and leisure travel services.

✓ Mission

To become a preferred and reliable agency by understanding the clients specific values. To build exceptional and everlasting customer relationship with integrity, honesty and professionalism.

Our Service

Our agency offers everything that is tourism related and unlimited services such as:

- Emergency assistance
- Emergency hours after 16H30 (including weekends)
- Senior travel consultants and managers



Group travel

- Dedicated groups department
- Highly skilled specialists
- Create, manage and coordinate detailed professional itineraries
- Arrangements to expos/ trade fairs- locally & internationally
- Groups of all sizes and types

- Individual or group prize winner, programmes or incentives
- Manage and fully coordinate trips
- Assist with all travelling services

MICE (meetings incentives conferencing & exhibitions)

- Total planning and coordination
- Comprehensive conference management
- Budget control
- Client site inspections

- Flight and transport coordination
- Registration
- Guest speakers
- Family days
- Teambuilding
- Year End functions





Strong Points




- ✓ The company is willing and hoping to establish trust and long-lasting relationships with clients. We are committed to expanding, providing job opportunities in the travel and tourism industry, and ensuring client satisfaction. Our company's desire for growth and positive client feedback underscores our dedication to providing exceptional travel services.
- ✓ Our company strives to be the best at what it does and that is to assist customers in finding the best value and saving them countless of hours shifting through options. We aim to act on our client's behalf to ensure the best and seamless trip possible.
- ✓ We also aim to remain professional and build exceptional everlasting customer relationship with integrity, honesty and professionalism. We do not only offer competitive prices to our clients but we are able to pass on every competitive prices and a maximum opportunity for choices and flexibility.




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